

REGISTRATION TIPS



Visit OhioFamilyCamp.com and click on the registration button to register online or to print out a registration form to complete and mail in.

Can I register right from my phone?

While it would be possible to complete the online registration from your phone's internet browser, we strongly recommend that you complete the registration from a computer.

We also strongly recommend you double check your internet connection before you begin filling out the online form.

Can I save my registration information before it is finished and then return later to complete the form?

No, the information cannot be saved to complete later. We suggest you look over the form so you can collect any information you need before you start the online registration process.

If you complete the form but then have an issue such as missing information, payment problems, etc., you may submit the registration by selecting "check" for payment, then email carissa@heartlandretreat.com for assistance. Please DO NOT pay by credit card if you are unsure the price being charged is correct. Our staff can correct any errors on your registration and then send you a simple form to complete the credit card payment.

What information do I need to register online?

- An email address that you do check regularly – this is where your registration confirmation and important details leading up to the event will be sent.
- The names and ages of everyone who will be attending with you.
- A credit card for payment.

Can I register through the mail and then call to make a credit card payment?

We do prefer that mailed registration forms are accompanied by a check for payment.

If I paid a deposit last year, do I need to still pre-register for Family Camp?

Absolutely yes! We need everyone to complete a registration for camp. Please do not assume you're registered if you paid a deposit in the past or made a verbal commitment to attend.

As of 2019, we will no longer accept deposits for Family Camp registrations. Please contact carissa@heartlandretreat.com for more information and if you have a credit from a past deposit to apply to your 2019 registration.

I attend an AG church that participates in Heart for Ohio

Awesome! As a member or attendee of a Heart for Ohio Church, you are entitled to a 10% discount on your event registration portion (not lodging, meals, golf carts, or tie dye shirts). If you are unsure of how to get this discount, email carissa@heartlandretreat.com for details.

I am a pastor of a Heart for Ohio church

Thank you! You are eligible for special discounts for Family Camp. If you are unsure of how to get this discount, email carissa@heartlandretreat.com for details.

I am a credentialed minister with the Ohio Ministry Network

We would love to tell you how you can receive 2-4 free night's stay during Family Camp! Please email carissa@heartlandretreat.com for details.

I registered for Family Camp but now I need to cancel

We're sorry to hear this, but we do offer a partial refund depending on when you cancel. Please contact carissa@heartlandretreat.com for details.