

REGISTRATION TIPS



Visit OhioFamilyCamp.com and click on the registration button to register online or to print out a registration form to complete and mail in.

Can I register right from my phone?

While it would be possible to complete the online registration from your phone's internet browser, we strongly recommend that you complete the registration from a computer.

We also strongly recommend you double check your internet connection before you begin filling out the online form.

Can I save my registration information before it is finished and then return later to complete the form?

No, the information cannot be saved to complete later. We suggest you look over the form so you can collect any information you need before you start the online registration process.

What information do I need to register online?

- An email address that you do check regularly – this is where your registration confirmation and important details leading up to the event will be sent.
- The names and ages of everyone who will be attending with you.
- A credit card for payment.

Can I register through the mail and then call to make a credit card payment?

We do prefer that mailed registration forms are accompanied by a check for payment.

If I paid a deposit last year, do I need to still pre-register for Family Camp?

Absolutely yes! Your deposit for the 2018 Family Camp will hold your place and your preferred room only until May 29, 2018. After this date if you have not registered to attend Family Camp, your specific lodging request may not be able to be fulfilled.

“I attend an AG church that participates in Heart for Ohio”

Awesome! As a member or attendee of a Heart for Ohio Church, you are entitled to a 10% discount on your event registration portion (not lodging, meals, golf carts, or tie dye shirts). If you are unsure of how to get this discount, email carissa@heartlandretreat.com for details.

“I am a pastor of a Heart for Ohio church”

Thank you! You are eligible for special discounts for Family Camp. If you are unsure of how to get this discount, email carissa@heartlandretreat.com for details.

“I am a credentialed minister with the Ohio Ministry Network”

We would love to tell you how you can receive 2-4 free night's stay during Family Camp! Please email carissa@heartlandretreat.com for details.

I registered for Family Camp but now I need to cancel

We're sorry to hear this, but we do offer a partial refund depending on when you cancel. Please contact carissa@heartlandretreat.com for details.

Can I cancel my Family Camp reservation?

Yes, you may cancel at any time before the event by emailing carissa@heartlandretreat.com. A refund may be granted less a 10% processing fee in the case that you are unable to attend Family Camp due to illness or unforeseen circumstance.